

FACTS	WHAT DOES RUDOLPH INCORPORATED DO WITH YOUR PERSONAL INFORMATION?
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Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
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What?	<p>The type of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social security number • Income and employment • Account balances and payment history • Transaction history • Address and telephone number
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How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reason financial companies share their customers' person information; the reasons Rudolph Incorporated chooses to share; and whether you can limited this sharing.
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Reasons we can share your personal information	Does Rudolph Incorporated share?	Can you limit this sharing?
For everyday business purposes- Such as to process your loan, maintain your loan, respond to court orders and legal investigations, repossession practices, or reporting to credit bureaus	Yes	No
For our marketing purposes- To offer product and services to you	No	We don't share
For joint marketing to auto dealers	No	We don't share
For our affiliates' everyday business purposes- Information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes- Information about your creditworthiness	No	We don't share
For our affiliates' to market you	No	We don't share
For non-affiliates to market you	No	We don't share

Questions ?	Call: 707-584-1100
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California Debt Collector License Number: 10073-99

PO Box 750999
Petaluma, CA 94975
Phone: (707) 584-1100 Fax: (707) 584-5500

Customer Information Policy Rev8 3/2025

Who We Are	
Who is providing this notice?	Rudolph Incorporated

What We Do	
How does Rudolph Incorporated protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Rudolph Incorporated collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • apply for credit on an auto loan • give us your income and/or employment information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
How we handle your mobile texting and consent data?	Subscriber's mobile text messaging opt in and consent data will not be shared with any third parties for marketing purposes. To stop text messages from Rudolph, Text STOP to opt out. For support with your Rudolph account, Text HELP for help. Please use your registered mobile phone number.

Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Rudolph Incorporated has no affiliates.</i>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Rudolph does not share with nonaffiliates so they can market to you.</i>
Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Rudolph Incorporated does not jointly market.</i>